



Dated: 24.06.2010

No. 1-1/2009-R&C (CFA)

Circular R&C-CFA No. 08/10-11

Subject: Extension of Special Relief Scheme "SAMADHAAN" for settlement of disputes in r/o BB usage Bills for the benefit of existing and ex-customers of Broadband Service of BSNL - reg.

Kind reference is invited to this office Circular No. 20/09-10 dated 11.01.2010 conveying approval of the Competent Authority regarding introduction of Special Relief Scheme "SAMADHAAN" for settlement of disputes in r/o BB usage Bills for the benefit of existing and ex-customers of Broadband Service of BSNL for a period upto 31.03.10 and subsequently vide circular No. 40/09-10 dated 15.04.10 the said scheme was further extended upto 30.06.10.

The Competent Authority has decided to extend the said scheme upto 31st March 2011. Accordingly, the approval of the Competent Authority is hereby conveyed for extension of the above Special Relief scheme "SAMADHAAN" upto 31st March 2011.

All other terms and conditions mentioned in the aforesaid Circular No. 20/09-10 remain unchanged.

(M. K. Joardar)
Dy. Manager (T&C)-CFA

All CGMs - Telecom Circles/ Metro Telephone Districts.

Copy for information to:-

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance), BSNL.
4. PGMs / GMs (PDP / CS / NW Planning / FIN / RN / NW Operation) - CFA, CO BSNL.
5. GM (Marketing), CO BSNL.
6. GM (IT), CO BSNL - for placement on BSNL Website.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-133/BB/Tariff/10-11/May carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. CGM (ITPC), Pune, RTTC, Plot No. 121/122, MIDC- 'G' Block, Chinchwad, Pune-411019.
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi -23.
10. GM (BBNW), Bangalore NOC, East Tele. Exch. Building, Lazar Road, Near Bangalore East Rly. Station, Bangalore.
11. Director General P&T Audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.

प्रकाशन सं./ Endt. No Mktg/ CS- CFA/ Tariff/ 09-10 / pt दिनांक / Dated 26-6-2010

तमिलनाडु परिमंडल में सभी एस.एस.ए. के प्रमुख को प्रतिलिपि सूचना व अला गक कार्यवाई के लिए अग्रहित

Copy forwarded to all Heads of SSAs of Tamilnadu Circle for information and necessary action.

सहायक महाप्रबंधक / Assistant General Manager (CS-
कार्या : मु.म.प्र., तमिलनाडु परिमंडल / O/o CGM Tamilnadu
चेन्नई / Chennai 600

प्रति सेवा में / Copy to:

PGM(Dev)/GM(Fin)/GM(IT)/ GM(NWO)/ GM(Mobile)/
DGM(NWO-BD)/ DGM(TR)/ GM(NW PLG)-CFA / GM(NW PLG-I)-CM / GM(NW PLG-II)-CM /
GM(ENTERPRISE) / GM(FIN) / DGM (TXMN) / DGM (REGLN) / DGM (WLL & WIMAX) / DGM(TR) /
GM(NW OPS) TR / GM(NW OPS) CBT / GM(NW OPS) MA/ AGM (NWO -I)/ AGM(BB)/ Guard file.